



Our ref: CPT/POOL02

8th July 2014

Mr M Poole
2 Victoria Apartments
James Road
St Helier
JE2 4QY

Dear Michael

Poole Settlement

I am writing in response to your letter of 17th June 2014 to Mr. Paul Vane of the Data Protection Commission, which you copied to us.

I note that you are complaining that your subject access requests have never been discharged. I would point out that the only information that can be provided to you as a result of your subject access requests is personal information, and does not include information regarding the above trust. Our Managing Director, Tony Quinn, wrote to you on 10th February 2014 in this respect.

In contrast to your allegation, we have done everything possible to clarify the details relating to the source of your complaint, being your allegation that the assets originally settled into the trust in 1987 in fact belonged to you personally. The previous Trustee has searched its records but it has been unable to find any support for your complaint and confirmed to us that the "funds were settled into the trust jointly by Michael's parents Mr and Mrs Arthur Poole (Settlors), whom we believe to still be alive, we therefore suggest you contact them for further details".

As a result of receiving the above confirmation, we wrote to your father asking for his help by providing the details required about the assets settled into the trust. Despite this request and a follow-up reminder letter, your father has not responded, and there is nothing we can do to force him to assist. On this basis, there is nothing more we can do.

I would also point out that we have provided you with copies of all the accounts of the trust that are in our possession.

In conclusion, we have already done everything possible to assist you, and in my view, your complaint of 17th June 2014 has been fully resolved and this matter is now closed.

Yours sincerely

Clive Tomes
Director and Compliance Officer